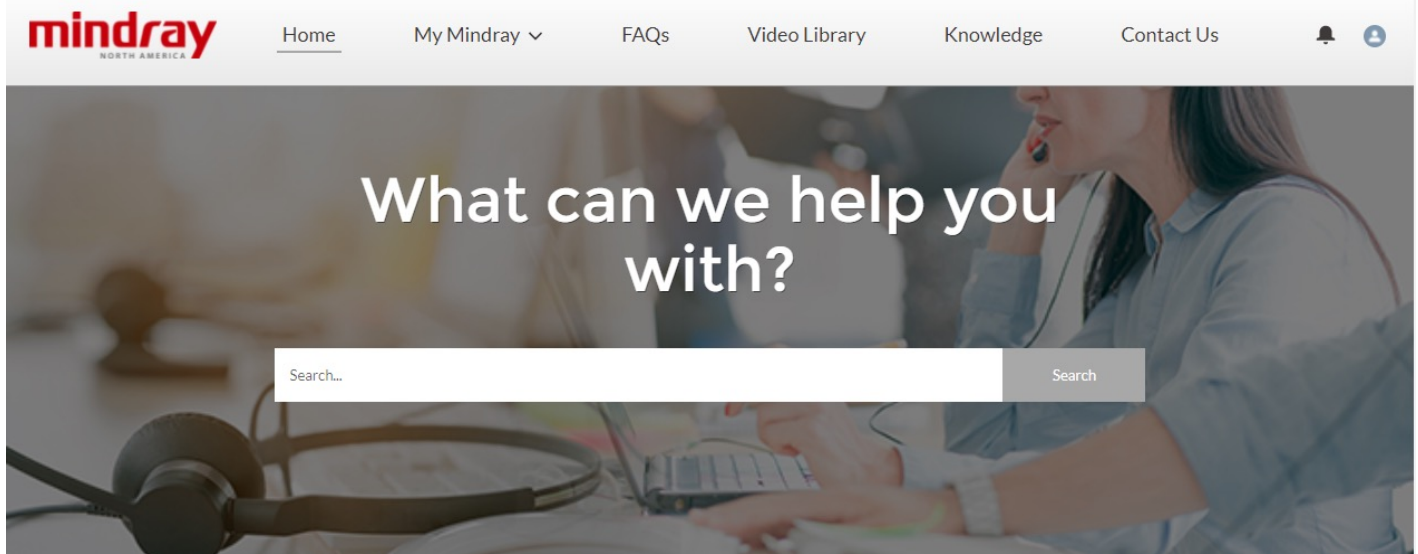
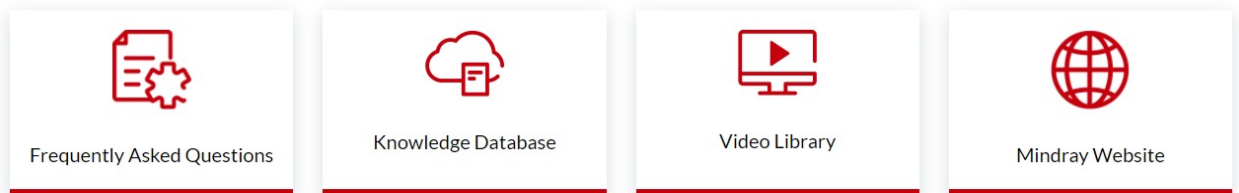


# Mindray Service Portal

## Service data at your fingertips



To keep healthcare moving forward, constant access to Mindray inventory and maintenance information, essential to Biomedical Engineers and Materials Management, is required. At Mindray, we understand this and through the Mindray Service Portal, access to recent historical service cases, work orders, warranty information, device serial numbers, and more are just a few keystrokes away.



### Service Portal Advantages

Conveniently and securely access the Mindray Service Portal 24/7 to see service case history, work orders, and a full view of your institution's assets. Upon successful, secure login, customer-centric data of the five most recent records are automatically displayed, saving time and increasing efficiency. A quick click of the "view all" button displays a comprehensive analysis of each service record.

### Resources and Information:

1. Service Cases
2. Service Work Orders
3. Warranty Status
4. FAQs
5. Knowledge Articles
6. Video Library (Maintenance, Set-Up, Configuration Guides, etc.)
7. Contact Us

To learn more about the Service Portal, contact a Mindray CARE team representative at 877.913.9663 press \* or email: [PMLSTechSupport@mindray.com](mailto:PMLSTechSupport@mindray.com).

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